



Privacy Statement

Effective Date: September 1, 2021

This Privacy Statement describes and applies to:

- The information that may be collected from you through the <https://www.cranetechusa.com/> website (the “Site”);
- Information you provide to CraneTech Inc. (referred to as “CraneTech,” “we,” “us,” “our”) when you communicate with us via physical writing, email, video or telephone communication, or through other means (whether electronic or otherwise); and
- Any physical writing, email, text, or other electronic messages between you and us in the course of receiving our products or professional services (“Services”) or information related to the Services.

This Statement also describes how we use that information and under what circumstances we disclose the information.

PLEASE READ THIS PRIVACY STATEMENT CAREFULLY. IF YOU DO NOT AGREE WITH THIS PRIVACY STATEMENT, YOUR CHOICE IS NOT TO USE THIS SITE OR OUR SERVICES. BY USING THIS SITE AND THE SERVICES, YOU UNDERSTAND THE TERMS OF THIS STATEMENT APPLY TO YOUR USE OF THIS SITE.

For information about the terms that apply to your use of this Site, including the capitalized terms not defined in this Privacy Statement.

The Information We Collect and How We Collect It

When you use the Site and our Services, we receive and collect certain information.

Information You Submit to Us

To use the Services, you will need to provide us with information necessary for us to provide the Services. Some of the information we need to collect to provide the Services is personal information including, without limitation, your:

- Name
- Address
- Email address
- Telephone number
- Personal and professional history and experience
- Educational and work history
- Personal and professional aspirations
- Other information you share about yourself

We utilize third-party vendors for processing payments. A third-party vendor may collect payment information, including, without limitation, your credit card number, billing address, email address, and telephone number. We may share the foregoing information with the third-party payment vendor, but our third-party payment vendor does not share with us the payment information they receive from you.

We also utilize third-party vendors for scheduling, hosting and correspondence. These third-party vendors may receive personal information about you directly from you, from a third-party acting on your behalf or



from us. These will include, without limitation, name and contact information. We only provide these and other third-party service providers with the information reasonably necessary to perform the portion of the Services to which they relate.

In addition to the information described above, we may also collect: (i) information you provide at the time of requesting new or additional Services; (ii) information you provide when you report a problem with the Site; (iii) records and copies of your correspondence with us; and (iv) any other information you submit to us or which is submitted on your behalf.

We will provide you with detailed information about the information that we need to provide you with the Services. We encourage you to carefully review these instructions and not to provide any information beyond the information requested. We reserve the right to delete or otherwise destroy any information you provide to us that is not requested or required for the Service.

Information We Collect Through Automatic Collection Technologies

Some information is automatically received and sometimes collected from you when you use the Site and the Services. This information may include information such as the following, without limitation:

- Name of the domain and host from which you access the Internet, including the Internet protocol (IP) address of the computer you are using and the IP address of your Internet Service Provider;
- Type and version of Internet browser software you use and your operating system; Date and time you access the Site the length of your stay;
- Information about your mobile device, including the device's unique device identifier, mobile network information and device's telephone number;
- Demographic information and the language used by the computer or mobile device.

We may also collect general, non-identifying statistical information in connection with the use of the Site and the Services.

To the extent that any such information collected through automatic collection technologies, such as an IP address, is or becomes identified to or otherwise associated with or capable of identifying you, such information will be treated as personal information.

We use this information to monitor the usage of the Site, assess performance, ensure technological compatibility, and understand the relative importance of the information provided on the Site. We may also use this data to conduct statistical analyses.

The technologies we use for this automatic data collection

We may use some or all of the following, without limitation, in relation to automatically collected data:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to use certain parts of the Site or Services. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to the Site.
- **Flash Cookies.** Certain features of the Site may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on the Site. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information on disabling Flash cookies, go to Adobe's website www.adobe.com.



- **Web Beacons.** Pages of the Site may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain Site content and verifying system and server integrity).

Please note if you choose to disable cookies Web Beacons, some features of the Site may not function optimally.

Deidentified Information

We may choose to aggregate information once we have deidentified the information so that it is no longer reasonably associated with an identified or identifiable natural person. In addition to aggregating information we have deidentified, we may collect information in an anonymous or otherwise deidentified manner. In either circumstance, we may use deidentified information for any legally permissible purpose.

Google Analytics

We use a tool called “Google Analytics” to collect information about use of our Site. Google Analytics collects information including how often you visit our Site and what pages you visit and what other websites you used prior to coming to and after leaving our Site. We use the information we get from Google Analytics only to improve our Site. Google Analytics collects only the IP address assigned to you on the date you visit our Site. We do not combine the information collected using Google Analytics with personal information. Although Google Analytics plants a cookie on your web browser to identify you as a unique user the next time you visit our Site, the cookie cannot be used by anyone but Google. Google’s ability to use and share information collected by Google Analytics about your visits to our Site is restricted by Google’s Privacy Policy (<https://policies.google.com/privacy?hl=en>). You can prevent Google Analytics from recognizing you on return visits to our Site by disabling cookies on your browser or by opting out of Google Analytics. See generally, <https://support.google.com/analytics/answer/6004245>. We also may use other analytical tools from time to time.

Do Not Track Signals and Requests

Do not track signals and requests are sent from your browser to websites you visit indicating you do not want to be tracked or monitored. Most often, you need to affirmatively elect to turn on the do not track signals or requests. Websites are not required to accept these signals or requests, and many do not. Currently, we do not honor do not track signals or requests.

How We Use and Share Information

We may disclose deidentified information without restriction (unless prohibited by applicable law). We may disclose personal information as described in this Privacy Statement in connection with the following:

- To process, complete or otherwise act upon or respond to your request or reason for submitting that information;
- To evaluate your candidacy for independent contractor services or employment;
- To register and/or verify you in connection with Services that you are attempting to obtain (or are being obtained on your behalf);
- To communicate with you about your request for Services or any other reason you may have for submitting that information;
- With affiliates who have agreed to maintain the privacy of the personal information;
- To provide additional information about our Services;



- For any other purpose disclosed by us when you provide the information; or
- With your consent and for the purpose, scope and period of the consent.

We Do Not Sell Your Personal Information to Third Parties

We do not sell, lease or otherwise disclose your personal information for remuneration or gain. However, there are limited circumstances when we share personal information, which are:

- Credit card authorization companies receive the credit card number and other personal identifying information only to verify the credit card numbers and process a transaction;
- Personal information is subject to disclosure in response to judicial or other governmental subpoenas, warrants and court orders served on us in accordance with their terms, or as otherwise required by applicable law;
- Personal information is subject to disclosure to protect our respective rights or property, to enforce the provisions of this Privacy Statement and the Terms of Service, and/or to prevent harm to you or others.
- Personal information may be disclosed and transferred to the purchaser of all or substantially all of our businesses or assets; or if our business merges or consolidates with another company or otherwise reorganizes, the information may be disclosed and transferred to the surviving entity; and personal information may be disclosed as necessary to a potential such purchaser under confidentiality as part of due diligence in connection with any potential such acquisition, merger, consolidation or other reorganization;
- When we use a service provider to support our business and/or perform some aspect of the Site or Service.
- To our subsidiaries, affiliates, and other entities under common control and to our professional advisors (such as accountants or legal advisors);
- Except where we otherwise obtain your express advanced or contemporaneous permission from you.

Data Security

We strive to employ reasonable security procedures to preserve your privacy and to protect your personal information from unauthorized access. However, no websites are entirely secure and when you submit information over the Internet, the information may travel over systems not under our control. Although we have implemented security measures designed to protect personal information, our size and scale of business are small and we are not accepting or promising to be liable in the event an unauthorized access or use of personal information, unless required by applicable law.

Your Individual Rights

Some jurisdictions (state, federal, national and international), provide individuals with certain rights regarding their personal information. Examples of these laws, (without limitation and in alphabetical order) are: California (California Consumer Protection Act (“CCPA”)), Colorado Privacy Act (“CPA”), the European Economic Area (General Data Protection Regulation (“GDPR”)), or the Virginia Consumer Data Protection Act (“VCDPA”). To the extent that such regulations are applicable, you may exercise any rights your jurisdiction may provide by contacting us by using the information at the bottom of this section. Your rights will depend on the location in which you reside and what is personal information for which you have personal rights is also defined by applicable law. What is listed here are only examples:

- Being informed about how we obtain and process your personal information;



- Viewing and obtaining a copy of the personal information we maintain about you;
- Amending or revising personal information we maintain about you;
- Having personal information we maintain about you erased or forgotten;
- Objecting to the use of your personal information for direct marketing;
- Restricting our use of the personal information we maintain about you;
- Transferring the personal information we maintain about you to another entity who will provide substantially similar services;
- Objecting to our use of personal information we maintain about you;
- Objecting to automated decision making based on your personal information;
- Objecting to automated profiling based on your personal information;
- Knowing from where we obtained your personal information;
- To receive the same Services (to the extent possible) at the same price regardless of whether you exercise your individual rights under this Privacy Statement;
- Withdraw your previously provided consent (this right may only be available on a prospective basis); or
- Filing a complaint with us or the appropriate governmental entity.

We may require that you verify your identity before exercising your individual rights. In most circumstances, individual rights are not absolute and where applicable law permits, we may choose to limit or deny a request. If we limit or deny a request, we will provide an explanation in writing.

To exercise any of your individual rights, please send an email to service@cranetechusa.com or by mailing a letter to 4082 Metro Drive Stockton, CA 95215.

Links to Third-Party Websites

If you click on links within the Site that take you to third-party websites, you will be subject to the third parties' privacy policies, practices and statements. We are not responsible for the actions or inactions of any third-party websites, the accessibility of any third-party website or the policies or practices of any third-party website.

Site and Services Not for Minors (Children)

The Site and the Services are targeted for use only by adults (18, or if older, the age at which you can form a legally binding contract in the jurisdiction in which you reside). Accordingly, we do not knowingly collect any personal information from children under the age of 13. In the event that we discover that a child has provided information to us, we will delete that information to the extent technologically possible. If you believe we have received information about a child, please contact us at service@cranetechusa.com.

Users Outside of the United States

By using the Site and the Services as well as communicating with us, you consent to your information being used and processed in the United States, which is where the Site and Services are located and from which they are rendered. Your use of the Site or Services is conditioned on the information being transmitted to the United States.

What to Do About Suspected Violations of This Privacy Statement

If at any time you believe that we or anyone else has not adhered to this Privacy Statement, please notify us using the contact us at service@cranetechusa.com.



CraneTech Inc.

Changes to Privacy Statement

This Privacy Statement was last modified on the date first written above. If we change our Privacy Statement, we will post those changes within the Site. You are responsible for visiting this Privacy Statement to check for any updates.

Questions, Comments and Contact Information

If you have any questions or comments concerning our Privacy Statement, please contact us at service@cranetechusa.com.